



Friday 7th July 2023

Dear Parents and Carers,

As you may be aware, our main school bus provider, Peoplesbus, has been purchased by Stagecoach Buses. We are working closely with Peoplesbus, Stagecoach and Merseytravel to ensure that the changeover happens without issue. We have put together this 'frequently asked questions' sheet to help you with this process.

- When will the changeover take place? Buses and staff will move to Gilmoss bus depot over the weekend of the 8th and 9th July. Stagecoach will then operate services from Monday 10th July.
- What fares, times or routes change? There will be no changes to any of the current Peoplesbus fares, times or routes.
- Will it be a Stagecoach bus? Most of the Peoplesbus buses have been purchased by Stagecoach. Buses will be repainted but not immediately. Students should look for their bus number as buses may appear in Peoplesbus livery, Stagecoach livery or all-over white.
- What happens to lost property? Stagecoach currently operate a system via their website (www.stagecoachbus.com) for lost property.
- Where can I find information about our bus services? There are several places where you can find information out about our bus services. The Merseytravel website has information about all bus services, bus tickets and passes. The Stagecoach website also contains useful information and ways to contact them in case of complaints, lost property or general enquiries. Stagecoach also has a Twitter feed (@StagecoachMCSL) as does Maghull High School (@MaghullHighsch) and they are regularly updated with useful information.
- What about getting on the bus? As there may be some new drivers on our routes it is important that students arrive at the bus stop in good time and signal clearly to the driver. They may not recognise you or our uniform.

If you have any other questions or comments about the buses, please telephone or email the school via the methods listed below.

Regards, Mr C Hurst

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